



0.3 QUALITY POLICY STATEMENT

The Board of Directors of Supervision Assured 2000 is committed to the principal of continual improvement in all our business activities with the primary objective of satisfying all of the specified requirements of our customers. The Board recognises that this objective can only be achieved through the personal involvement of everyone in the Company.

Our management team and staff are committed in achieving customer satisfaction by providing a high and consistent quality through the window and cladding cleaning services we provide. We focus on continual improvement to meet / exceed our customers' expectations by setting, monitoring and reviewing quality objectives and continually improving the effectiveness of our Quality Management System through Management Review.

All our work is carried out in conformance with the Supervision Assured (2000) Quality Management System which is appropriate to the purpose and context of the organisation and supports its strategic direction, legal and regulatory requirements, and specific customer requirements.

Through front-line and management leadership, we will continue to improve our people and processes to anticipate, meet and exceed the needs of our customers.

Signed of behalf of the Board of Directors

TONY HATTON, MANAGING DIRECTOR
Date 05.07.2021

Signature deliberately removed